



On behalf of Hertz Cayman we hope that your families and friends are all healthy and safe during these unprecedented times. With continued news surrounding COVID-19, we would like to share some of the steps we are taking in order to protect all customers and employees.

- We are closely monitoring the guidance of the CDC, regarding the spread of the COVID-19, acting proactively to implement any necessary changes.
- Cleanliness of our vehicles and operating locations has always been a priority, now being more important than ever. Following guidelines from various health authorities, measures have been intensified in order to thoroughly disinfect and minimize the risks associated with the spread of COVID-19.
- Employee wellbeing is of high importance, as a result our team will be provided with both masks and gloves along with hand sanitizer at all work stations, ensuring we are following the best practices set out by the health authorities.

As you are aware our facilities at the Car Rental Plaza are challenging with limited parking spaces and office space. Consequently we are making some changes to the rental process in order to promote social distancing as detailed below.

- Only the primary renter of the vehicle will be permitted inside the office in order to encourage social distancing.
- We are offering **curbside pickup** at our locations in order to minimize physical interaction and provide an expedited service.
- A **new delivery service option** available to your hotel or condominium, with pricing dependent upon location.

While we are looking forward to welcoming you back to our beautiful island, we understand that travel plans are constantly changing. As a thank you for your loyalty towards us here at Hertz Cayman, we are offering you a **20% discount and a FREE upgrade through December 10 2020**. To receive this discount and FREE upgrade either email or phone us so that we can set up your reservation quoting **Cayman2020**, alternatively when booking online through our Hertz Cayman website mention the code in the notes section provided.

We appreciate your business and look forward to seeing you again soon!

1.345.943.4378 [bookings@hertzcayman.com](mailto:bookings@hertzcayman.com) [www.hertzcayman.com](http://www.hertzcayman.com)